

**PUBLIC QUESTION TIME**

**LONDON BOROUGH OF HAMMERSMITH & FULHAM**

**COUNCIL MEETING – 4 JULY 2012**

---

Question by: Mr Jed Keenan

To:           The Leader

---

**QUESTION**

“With regard to the timeframe for responding to enquiries submitted to the Council through normal channels, why are members of the public not provided with a standard of service that is equal to or better than Members of the Council?”